

Customer-service requirement

Building project	
Street address	
Town/city + postal or zip code	
Onsite contact person	Tel.:
HOWATHERM comm. nr.	Installation
Device type	Device item no.
Delivery date / acceptance	

Tasks to be carried out

Desired completion date	Time
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Special requirements for PPE (personal protective equipment)

Customer / Party to be invoiced

Your order number	
Organisation	
Street address	
Town/city + postal or zip code	
Onsite representative	Tel. / Fax:
Place, date	Legally binding signature

Confirmation of order

Confirmed completion date	Time
Place, date	Signature

Confirmation of acceptance

Place, date	Signature
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PLEASE NOTE:

The customer must ensure, by the agreed deadline, that there is access to the site facilities, and that the plant systems concerned can be shut down long enough to allow the required tasks to be carried out. The customer is to make the necessary arrangements in this respect, such as the provision of access rights and work permits and the disabling of smoke alarms, etc. The customer-service requirement establishes that the tasks concerned are to be carried out on the confirmed date by a person authorised by the customer. This confirmation is to be issued in writing (see form field below). No decision regarding possible warranty claims can be made until the complaint concerned has been verified. If the cause is not attributable to HOWATHERM Klimatechnik GmbH, expenses will be charged and invoiced at the currently applicable hourly rates of HOWATHERM Klimatechnik GmbH. Our general terms and conditions (GT&C) shall apply (current version available at: www.howatherm.de).

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HOWATHERM Klimatechnik GmbH

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